

**Curriculum Vitae**  
**Matthew Jones**

**Personal Information**

Cellphone Number: +27 79 482 2816  
Email: matthewjones1hermanus@gmail.com  
Skype name: live:matthewjones1hermanus  
Nationality: South African  
Languages: English, Afrikaans  
Health: Fit, healthy and non-smoker  
Marital Status: Single (No Dependents)  
Driver's License: Yes - Code EB



**Profile:** I am adaptable, a fast learner who is always ready to face new and exciting challenges and an easy-going people person who works well in a team.

**Work Experience:**

February 2015 - March 2018    Computer Connections    Hermanus, RSA

**Customer Support Adviser and Manager (Part Time):** Managed the Internet Café, assisted clients with various hardware and software issues they may have faced.

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December 2016 - January 2017    Mon de Sir Restaurant    Hermanus, RSA

**Waiter :** High end, fine dining establishment

(Note : all work was part time due to the fact that I was still completing my school career up until December 2017)

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April 2018 - July 2018    Hondoq Kiosk    Gozo, Malta

**Waiter:** Beach bar/ Restaurant

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16 July 2018 – March 2022

Register Domain South Africa Somerset West, RSA

**Technical Support Agent:** Assisting customers with technical support associated with domain names, hosting services and account issues.

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01 April 2022 – Present

Register Domain South Africa Somerset West, RSA

**System Administrator:** Focusing more on server related queries that include but are not limited to troubleshooting, upgrading and rolling out new software on a range of solutions i.e Shared hosting that is WHM/WHMCS/cPanel/Plesk based and VPS-based solutions.

Worked primarily with Centos/AlmaLinux OS's but also Debian/Ubuntu based servers.

**Qualifications and Licenses:**

**IT related:**

CompTIA A+

CompTIA N+

CCNA – Interconnecting Cisco Networking devices

CPP (cPanel Professional certification)

CWA (cPanel and WHM system Administrator)

CWA – 1 (cPanel and WHM system Administrator command line)

Server +

Security +

Linux +

LPIC Essentials

LPIC level 1

DNS Intro course

**Seafaring:**

STCW'95 : Basic safety training

Designated security duties

Deckhand course

RYA Jet Ski License

RYA Power Boat Level II License

ENG1 Medical

**Other:**

Western Cape Tour Guide

South African Matric

Note certifications available upon request.

**Key Skills:**

Computer Literate

Work well under pressure

Reliable and punctual

Driven

Great customer communication skills

Well versed in troubleshooting various layers of the TCP/IP stack

**References:**

Darius Pienaar

Computer Connection

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Hondoq Kiosk

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Paul Buckingham

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